

1. Introduction

<https://bluestone-gate.com/> (“we”, “us” or “our”) respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, interact with our platform, or otherwise provide us with data. Please read this policy carefully. By accessing or using our services, you acknowledge that you have read, understood, and agree to the terms of this Privacy Policy.

2. Who We Are

<https://bluestone-gate.com/> operates as a financial services and trading platform. We are the data controller responsible for your personal information processed in connection with our services and regulated activities.

3. Information We Collect

We only collect personal data that is necessary to operate our business and provide our services. This may include but is not limited to:

Personal Information You Provide Directly:

- Name, email address, telephone number
- Date of birth, address, identification documents
- Financial and employment information for account setup and verification

Information Collected Automatically:

- Usage data (e.g., IP address, browser type, pages visited)
- Device identifiers and tracking data (cookies, analytics)

4. How We Use Your Information

We use personal data for purposes including:

- To provide, administer, and enhance our services
- To communicate with you, including notifications and offers
- To complete identity verification and regulatory compliance
- To analyze usage and improve our platform
- To prevent fraud and protect security and integrity

5. Legal Basis for Processing (Where Applicable)

Where required, we process your data based on:

- Contractual necessity — to perform services you request

- Compliance with legal obligations
- Legitimate business interests, provided they do not override your privacy rights

6. Disclosure of Your Personal Information

We do not sell or rent your personal data to unaffiliated third parties without consent.

We may share your information with:

- Service providers who support our operations (e.g., hosting, customer support, analytics)
- Regulatory or governmental authorities where required by law
- Partners and processors who agree to safeguard your data

7. International Transfers

Your information may be processed in countries outside your home jurisdiction. Where this happens, we take steps to ensure your data remains protected in accordance with applicable legal standards.

8. Cookies & Tracking Technologies

Our website uses cookies and similar technologies to distinguish you from other users, support functionality, and analysis performance. You can manage cookies through your browser settings.

9. Data Retention

We retain personal data only as long as necessary to fulfil the purposes outlined in this policy, comply with legal obligations, or handle disputes or claims. For regulatory compliance (e.g. AML/KYC), personal data may be retained for a defined period as required by law.

10. Your Rights

Under applicable data protection laws (including GDPR where relevant), you may have the following rights:

- Right to access your data
- Right to correct inaccurate information
- Right to request deletion
- Right to restrict or object to processing
- Right to data portability
- Right to withdraw consent at any time

To exercise these rights, contact us at the details below.

11. Security

We implement technical and organisational measures to safeguard your information against unauthorised access, loss, or misuse.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will be published on our website and, where required, notified to you.

13. Contact Us

If you have questions or concerns about this Privacy Policy or your data rights, please contact:

Email: support@bluestone-mail.com

Address: Paradeplatz · 8001 Stadtkreis 1 Altstadt, Switzerland.